AUTHOR INDEX

A

Adendorff, Donna. Job Swap: Boosting Employee Morale and Resident Care, 62 (Oct)
Awan, Eulalia. See, Fridkin, David

B

Barbera, Eleanor Feldman. Managing Resident Calls for Help, 78 (Oct)
Battaglia, Sandra K. HIPAA Compliance, Part 2: Monitoring Your "Business Associates," 46 (Jan)
HIPAA Compliance Requires Facilities to Have Privacy Policy, 30 (Mar)
Bernstein, Howard L.; Donati, Victoria L. Don't Close Your Eyes to Workplace Harassment, 56 (May)
Bernstein, Howard L. See, Donati, Victoria L.
Blumenstock, Claudia S. Take a Breath, 74 (Feb)
Administrators: "Stuck in the Middle," 74 (Oct)
Bodoff, Russell. (Guest Editorial) New Technology Should Serve the Elderly, 6 (Jan)
Bogen, Jon (interview). What's New With Wireless? 28 (Sep)
Boughman, Valarie. An IT System That Pulls Staff Together, 18 (Jan)
Brechtl, John R. (interview). Caring for Patients With AIDS, 22 (May)

C

Cabot, Stephen J. Keeping Labor Loyal, 100 (Oct)
Calkins, Margaret P. (interview). Lighting for Older Eyes, 68 (Nov)
Callahan, John M. See, Rubas, Wendy L.
Cates, Gary M. 2002 OPTIMA Award Entry: A Collaborative Approach to Facility Reorganization, 38 (Jul)
Cerquone, Joseph. Welcome to the April 26-29 Convocation, 36 (Feb)
Chizek, Mardy. Can You Use a Legal Nurse Consultant? 48 (Feb)
Cobb, John (interview). An Investment House That's "Bullish" on Long-Term Care, 20 (Mar)
Coffey, Patrick L. See, Reuben, Keith D.
Connell, Bettye Rose (interview). Why Residents Wander—and What You Can Do About It, 50 (Apr)

D

Dishman, Eric (interview). The "Smart Technology" Future Is Now, 84 (Oct)
Donati, Victoria L.; Bernstein, Howard L. Top 10 Administrative Pitfalls in Dealing With Employees, 68 (Oct)
Dugan, Kevin. Dealing With Difficult Behaviors, 60 (Mar)
Durso, John J. (interview). Riding Out the Rising Tide of Litigation, 34 (Oct)

E

Edwards, Douglas J. Sex and Intimacy in the Nursing Home, 18 (Feb)

F

Farajun, Omry. Eliminate Computer-Backup Disasters, 68 (May)
Farley, Daniel W. (Guest Editorial) Inspiration Might Be Closer Than You Think, 8 (Mar)
Feldkamp, Janet K. (Legal Landscape) Navigating the Uncertain Legal Waters of Resident Sexuality, 62 (Feb)
Feldman, Steve (interview). Consultant Pharmacists: Saving Lives and Money, 22 (Aug)
Fogel, Lawrence A.; Watt, Joseph M. Symptoms of an Ailing Compliance Plan, 54 (Nov)
Ford, Douglas S. Enhancing the Referral Process Between a Hospital and SNF, 64 (Nov)
Forlini, Janet. See, Grape, Tom
Fridkin, David; Awan, Eulalia (interview). Not Just an "Old Folks' Home," 16 (May)
Fuller, Kathleen. Sad to the Bone, 44 (Feb)

G

Ginn, Gregory O.; Young, Cheri A. Competing in the Assisted Living Industry: A Hospitality Perspective, 62 (Mar)
Gong, Jade; Greenwood, Robert. Understanding the Business Side of PACE, Part 1, 36 (Apr)
The Business Side of PACE, Part 2, 60 (May)
Gong, Jade. See, Padilla, Paula
Grachek, Marianna Kern (interview). A New Course for JCAHO Accreditation, 30 (Sep)
Grape, Tom; Forlini, Janet (interview, Assisted Living Review). ALFA Policymaking Moves Ahead, 104 (Oct)
Greenwood, Robert. See, Gong, Jade

H

Hoban, Sandra. (Long-Timers) Vircy Evans: From Resident to Resident Advocate, 80 (Mar)
Hoban, Sandra. Activities *Plus* at Montgomery Place, 52 (Jun)
Bridging the Gap Between Families and Staff, 16 (Aug)
A Season to Celebrate, 20 (Dec)
Hollinger-Smith, Linda. It Takes a Village to Retain Quality Nursing Staff, 52 (May)
Hubbs, Eric. If Walls Could Talk..., 34 (Jun)
Huston, Sally. Technology for Independence, 46 (Dec)
Hutlock, Todd. O Administrator, DON, Where Art Thou? 42 (Jan)
Reaching Out Across the Airwaves, 56 (Sep)
Hyatt, Laura. (Business Strategies) Thinking Strategically About Falls Prevention, 10 (Feb)

J

Jacob, Dan. HIPAA and Handhelds, 22 (Jan)

K

Karanick, Joy. Performance Improvement: The New Quality Paradigm, 54 (Jan)
Keane, Bill; Ustick, Kathleen (interview). Montessori Principles Work for Alzheimer's, 58 (Jun)
Keller, Stefan. Ten Tips for Developing an RFP for Employee-Screening Services, 48 (May)
Kempe, Jo-Anne. 5 Steps to Preventive Maintenance, 26 (Jan)

King, Halsey. Maintaining Your Buses, 55 (Aug)
Klitch, Beth A. Defending the MDS—From Regulators *and* Litigators, 36 (Nov)
Klusch, Leah. Targeting Our Approach to Incontinence, 28 (Dec)
Kobriger, Annette M. Weight Loss Prevention Strategies: What Is Your Facility's Score? 62 (Jun)
Kosmin, Ethan Andrew. Eleven Ways to Improve Collections in Long-Term Care, 56 (Mar)
Kramer, Robert G. (NIC on Financing) Industry Financial Benchmarks Show Signs of Improvement, but Serious Issues Remain, 66 (Mar)
Financial Benchmarks: Signs of Struggle and Hope, 68 (Sep)
Krein, Keith (interview). Choosing a Medical Director: One Size Does *Not* Fit All, 15 (Apr)

L

Landy, Barbara; Olsen-DeHon, Dotty (interview). Caring for Larger Residents: Preserving Dignity Without Sacrificing Safety, 30 (Nov)
Lebowitz, Lawrence M. Immigration Strategies for Hiring Staff, 42 (May)
Lewis, Steven. Disaster Recovery Planning for Information Technology Functions, 50 (Feb)
Littlehale, Steven B.; Simon, Sam. Do Quality Measures *Really* Identify Quality Care? 26 (May)

M

Maben, Patricia A. Designing a Better Bathroom, 24 (Mar)
Managers of Penacook Place Nursing and Rehabilitation Center (interview). Does Ozone Laundry *Really* Work? A User's Report, 68 (Feb)
Mansour, Aisha. Implementing a Physical Activity Program, 52 (Mar)
Marano, Cindy. Beating the Nursing Home Staffing Blues, 48 (Jan)
Marcell, Jacqueline (interview). "Oh My God!" Lessons in Caregiving From a Pioneering Baby Boomer, 56 (Oct)
Mazer, Susan E. Live Concerts Break Through Resident Isolation, 50 (Sep)
Misiorski, Susan. Pioneering Culture Change, 24 (Oct)
Moldow, Leslie. Building Green Pays Off, 26 (Jul)
Moller, Julie; Renegar, Carrie. Bathing as a Wellness Experience, 108 (Oct)
Morrison, Malcolm H. (Computer Technology Update) Meeting the April Deadline for the HIPAA Privacy Rule, 58 (Feb)
New IT Products to Enhance Resident Care and Well-Being, 66 (May)
New Rules for Your IT Vendor Search, 46 (Aug)
HIPAA's Temporary Reprieve, 66 (Nov)
Morrone, Anthony L.; Smoller, Jill. Change to Survive: The SOPA Approach to Costing, 54 (Feb)
Mosher-Ashley, Pearl. See, Trombley, Jessica

N

Norman, Robert A. Caring for Aging Skin, 22 (Apr)

O

O'Brien, Charles (interview). Odor Control: *Not* Just a Cover-up, 76 (Sep)
O'Connor, Denis. Don't Forget the Kitchen! 22 (Jul)
Olson-DeHon, Dotty. See, Landy, Barbara

P

Padilla, Paula; Gong, Jade. Marycrest Assisted Living's Venture Into *Olmstead* Territory, 50 (Jan)
Palmer, Mary H. (interview). Helping Residents Stay Dry, 70 (Jun)
Peck, Richard L. Here Come the Rehab Therapy Caps, 35 (Jul)
Protecting Residents From Crime, 32 (Oct)
Peck, Richard L. (Editorial)
Seems Like Old Times, 4 (Jan)
The *Real* Long-Term Care System, 4 (Feb)
The Long-Term Care Insurance Test, 4 (Mar)
Spread the Word, 4 (Apr)
Medicaid Dreams, 4 (May)
Readiness Is All, 4 (Jun)
A Modest Proposal, 4 (Jul)
The Rock 'n' Roll Conundrum, 4 (Aug)
What's So Great About Home? 4 (Sep)
The French Connection? 4 (Oct)
Ready for Some Networking? 4 (Nov)
Reason for Holiday Cheer, 4 (Dec)
Piner, W. David. Restoring Dignity to Bathing, 29 (Jun)

R

Rauma, Peter. Designing a Flexible Campus, 21 (Jun)
What Makes a Healing Garden? 50 (Oct)
Reuben, Keith D.; Coffey, Patrick L. Don't Be Scared Off From Receivables-Based Financing, 14 (Jul)
Rubas, Wendy L.; Callahan, John M. Avoiding the Pitfalls in Purchasing SNFs, 18 (Jul)

S

Sadowski, Andi. Training Staff in Resident Transfers, 44 (Aug)
Salter, Vera. Workforce Solutions From Your Peers, 46 (May)
Sampsell, Bethany G. The Promise, Practice, and Problems of the Eden Alternative, 41 (Dec)
Seman, Dorothy. "Listen With the Ears of Your Heart," 34 (Sep)
Sharbaugh, Robert J. When Drugs Don't Kill "Bugs," 70 (May)
Shephard, Rena R. The Power of the MDS, 40 (Apr)
Why the Nursing Director Is Key to Survival (Guest Editorial), 6 (Nov)
Shoemaker, Barbara. (Assisted Living Review) Reducing Resident Falls, 60 (Jan)
Shumaker, Thomas A. Employee Privacy Versus Employer Rights, 60 (Nov)
Simon, Sam. See, Littlehale, Steven B.
Smoller, Jill. See, Morrone, Anthony L.
Spector, Stanley. Surviving an Inspection, 66 (Sep)
Staff of Glen Cove Center for Nursing and Rehabilitation (OPTIMA Award Winner). Creating a Five-Star Dining Experience, 20 (Sep)

Stoil, Michael J. (View on Washington)
Geriatric Depression Beckons SNFs to Act, 8 (Jan)
Trivial Pursuit, 6 (Feb)
The *Other* Prescription Drug Benefit Plan, 10 (Mar)
Legislative Prospects Are Dim, 6 (Apr)
SNFs and Homeland Security, 6 (May)
The Long-Term Care Bill That "Everyone" Likes, 10 (Jun)
A Talk With Presidential Candidate Howard Dean, 10 (Jul)
Fast, Fizzy Relief for Medicaid Pain, 8 (Aug)
Will Tax Incentives Work for LTC Insurance? 6 (Sep)
NIH Research: Big Money, Small Returns, 8 (Oct)
The Governors Take Long-Term Care Seriously, 8 (Nov)
The Nursing Home Stakes in the Medicare Prescription Drug Debate, 8 (Dec)

T

Taylor, Nancy (Voices From the Field). From Both Sides of the Coin, 69 (Jun)
Thomas, Audrey. Growth Through Volunteering, 44 (Apr)
Thomas, Bruce. See, Trombley, Jessica
Thompson, James J. Safety: A Key Ingredient in the Recipe for Success, 22 (Feb)
Todd, Jaime. Teach Staff to Walk in Surveyors' Shoes, 40 (Feb)
Do You Have Change Agents On Your Staff? 33 (Aug)
Trombley, Jessica; Thomas, Bruce; Mosher-Ashley, Pearl. Massage Therapy for Elder Residents, 92 (Oct)

U

Ustick, Kathleen. See, Keane, Bill

V

Volzer, Robert (Design Center)
Home Is Where the "Hearth" Is, 47 (Oct)
Getting Into the Swing, 41 (Nov)
The Living Tapestry of MCH, 33 (Dec)

W

Watt, Joseph M. See, Fogel, Lawrence A.
Werner, Bryan. Successfully Implementing Divergent Specialized Programs in a SNF, 46 (Mar)
Whitlock, Sylvia Gaudette. Quality Initiatives: Are Nursing Homes Getting Better? 24 (Nov)
Willging, Paul R. (Assisted Living Review)
ALFA's Take on the Assisted Living Workgroup—and Beyond, 46 (Apr)
Willging, Paul R. (Paul Willging Says...)
Don't Let Demographics Fool You, 50 (Aug)
"Affordability" Might Not Be So Affordable, 10 (Sep)
"Aging in Place" Can Be a Marketing Trap, 12 (Oct)
Let's Stop Ignoring LTC Insurance, 14 (Nov)
Quality Management Isn't as Tough as It Looks, 13 (Dec)
Williams, Linda. Pressure Ulcers: Case Study and Lessons Learned, 64 (Jan)
Medication-Monitoring Lawsuit: Case Study and Lessons Learned, 42 (Mar)
The Case of the Missing Medical Records, 34 (Apr)
Nutrition Is No Secret, 40 (Aug)
End-of-Life Expectations, 50 (Nov)

Y

Young, Cheri A. See, Ginn, Gregory O.

Z

Zaneski, Linda O'Boyle. Documenting Quality Assurance, 64 (Sep)
Zinn, Linda. Better Pain Management = Fewer Pressure Ulcers, 74 (Mar)

SUBJECT INDEX

A

Abuse
Elder Justice Act, provisions and prospects, 10 (Jun)
survey readiness, and, 40 (Feb)
Accreditation
new JCAHO guidelines, 30 (Sep)
Activities
holiday celebrations, 20 (Dec)
Montessori approach, for Alzheimer's, 58 (Jun)
Montgomery Place, diversity, 52 (Jun)
physical activity program, for elderly, 52 (Mar)
volunteering, rewards of, 44 (Apr)
Administrators
future supply of, 42 (Jan)
inspiration of, 8 (Mar)
"stuck in the middle," facilitating staff interactions, 74 (Oct)
Aging in Place
marketing trap, as a, 12 (Oct)
AIDS Management
Terence Cardinal Cooke Health Care Center, and, 22 (May)
Alzheimer's Disease
Dorothy Seman approach, 34 (Sep)
home caregiving experience, 56 (Oct)
Montessori-based activities for, 58 (Jun)
American College of Health Care Administrators
convocation, 36 (Feb)
Assisted Living
affordability of, 10 (Sep)
ALFA policy, and, 104 (Oct)
Assisted Living Workgroup, ALFA position, 46 (Apr)
demographics, and, 50 (Aug)
fall prevention in, 60 (Jan)
hospitality perspective and, 62 (Mar)
Olmstead decision, and, Marycrest story, 50 (Jan)

B

Bariatric Care
one facility's approach, 30 (Nov)
Bathing
The Spa at Arbor Acres, 29 (Jun)
wellness experience, as a, 108 (Oct)
Behavior Management
for "Shouters, Constant Call-Bell Ringers, and Complainers," 78 (Oct)
risk management, and, 60 (Mar)

Buses
maintenance of, 55 (Aug)

C

Collections
eleven-point improvement approach, 56 (Mar)
Communications
future technology, 84 (Oct)
referral process, 64 (Nov)
telemedicine, and full-service LTC, 46 (Dec)
wireless update, 28 (Sep)
Computers
disaster recovery planning, and IT, 50 (Feb)
eliminating backup disasters, 68 (May)
HIPAA privacy policy, 30 (Mar)
HIPAA Privacy Rule, meeting deadline, 58 (Feb)
HIPAA transactions "reprieve," 66 (Nov)
new IT products, 66 (May)
new vendor search rules, 46 (Aug)
telemedicine, and, 46 (Dec)
use in referral process, 64 (Nov)
Consultant Pharmacists
updated role of, 22 (Aug)
Corporate Compliance
symptoms of an ailing plan, 54 (Nov)
Crime Prevention
Senior Crimestoppers program, 32 (Oct)
Culture Change
Eden Alternative, promise and problems, 41 (Dec)
Pioneer Network approach, 24 (Oct)

D

Demographics
use and misuse of, 50 (Aug)
Depression
Aging States Project, 8 (Jan)
Design
bathing spa, 29 (Jun)
bathing spaces, for cognitively intact, 108 (Oct)
building "green," 26 (Jul)
flexible long-term care campus, 21 (Jun)
healing gardens, characteristics of, 50 (Oct)
improving bathroom design, 24 (Mar)
lighting options, 68 (Nov)
wall system selection, 34 (Jun)
Dining Service
creating a "five-star" experience, 20 (Sep)
Directors of Nursing (DONs)
future supply of, 42 (Jan)
"key to survival," as, 6 (Nov)

E

Eden Alternative
promise and problems of, 41 (Dec)
Employee Privacy
vs. employer rights, 60 (Nov)
Employee Screening
RFPs for outsourcing, 48 (May)

F

Fall Prevention
assisted living, in, 60 (Jan)
Family Relations
innovative programs, 16 (Aug)
Financial Investment
GE Healthcare Financial Services overview, 20 (Mar)
NIC financial benchmarks, 66 (Mar)
NIC financial benchmarks, 68 (Sep)
receivables-based financing, 14 (Jul)
Financial Operations
improved collections policy, 56 (Mar)
SOPA costing, and, 54 (Feb)

G

Government Policy
ALFA assisted living opinions, 104 (Oct)
elder abuse legislation, 10 (Jun)
Governor Dirk Kempthorne/National Governors Association on, 8 (Nov)
homeland security, and SNFs, 6 (May)
Howard Dean interview, 10 (Jul)
legislative prospects, 6 (Apr)
LTC insurance tax deductions, 6 (Sep)
Medicaid funding restorations, 8 (Aug)
NIH research and, 8 (Oct)
prescription drug coverage, 10 (Mar)
prescription drug debate, and nursing homes, 8 (Dec)
Quality Initiatives, update, 24 (Nov)
Quality Measures, careful application of, 26 (May)
rehab therapy caps, 35 (Jul)
reimbursement legislation, 6 (Feb)

H

HIPAA
developing privacy policy, 30 (Mar)
handhelds, and, 22 (Jan)
meeting Privacy Rule deadline, 58 (Feb)
monitoring "Business Associates" under, 46 (Jan)
transactions "reprieve," 66 (Nov)
Holiday Celebrations
nursing home vignettes, 20 (Dec)
Homeland Security
SNFs, and, 6 (May)

I

Immigration
strategies for hiring, 42 (May)
Incontinence
targeted approach to, 28 (Dec)
updated management of, 70 (Jun)
Infection Control
protection against drug-resistant bacteria, 70 (May)
Information Technology
computer-backup systems, 68 (May)
computerized referral process, 64 (Nov)
CRM system, and facility staff, 18 (Jan)
developing HIPAA privacy policy, 30 (Mar)
disaster recovery planning, and, 50 (Feb)
handhelds, and HIPAA compliance, 22 (Jan)
HIPAA "business associates," monitoring, 46 (Jan)
HIPAA transactions "reprieve," 66 (Nov)
maintenance scheduling software, 26 (Jan)
meeting HIPAA Privacy Rule deadline, 58 (Feb)
new products, 66 (May)
telemedicine, 46 (Dec)
vendor search rules, 46 (Aug)

L

Laundry
ozone-based, user's report, 68 (Feb)
Legal Concerns
defending the MDS, 36 (Nov)
employee privacy vs. employer rights, 60 (Nov)
employment law pitfalls, 68 (Oct)
end-of-life decision making, 50 (Nov)
legal nurse consultant, usefulness of, 48 (Feb)
medical records, keeping track of, 34 (Apr)
medication monitoring, and, 42 (Mar)
nutrition miscommunication, 40 (Aug)
resident sexuality, and, 62 (Feb)
riding "litigation tide," 34 (Oct)
workplace harassment, confronting, 56 (May)

Lighting
design options, and, 68 (Nov)
Long-Term Care Insurance
administrators should stop ignoring, 14 (Nov)
tax deductions for, 6 (Sep)
Long-Timers
Vircy Evans story, 80 (Mar)

M

Massage Therapy
clinical advantages of, 92 (Oct)
Medicaid Funding
federal restoration of, 8 (Aug)
Medical Directors
selection criteria, 15 (Apr)
Minimum Data Set (MDS)
defending against litigation, 36 (Nov)
power of Quality Indicators, and, 40 (Apr)
Music
FM radio station, CCRC, 56 (Sep)
live concert program, 50 (Sep)

N

Nutrition
"five-star" dining experience, 20 (Sep)
miscommunication liability, 40 (Aug)
outsourcing vs. staff-operated food service, 22 (Jul)
preventing weight loss, and, 62 (Jun)
vitamin D levels, sun exposure and, 44 (Feb)

O

Odor Control
Charles O'Brien (Ecolab) interview, 76 (Sep)
OPTIMA Awards
2002 Entry: Facility Reorganization, 38 (Jul)
2003 Award Ceremony, 6 (Dec)
2003 Entry: Employee Job Swap Program, 62 (Oct)
2003 Winner: Five-Star Dining Experience, 20 (Sep)

P

PACE (Programs of All-Inclusive Care for the Elderly)
business planning for, 36 (Apr)
lessons from two programs, 60 (May)
Pain Management
pressure ulcer reduction, and, 74 (Mar)
Performance Improvement
organizing for, 54 (Jan)
Quality Measures, and, 26 (May)
Pharmacy
consultant pharmacist's role, 22 (Aug)
Pioneer Network
culture change, and, 24 (Oct)
Prescription Drug Legislation
NLA alternative plan, 10 (Mar)
nursing home stakes in, 8 (Dec)
Pressure Ulcers
reduction by pain management, 74 (Mar)
Prospective Payment System (PPS)
questions and answers about (AANAC's PPS Review), 70 (Mar); 67 (Jun); 72 (Sep)
Purchasing
SNF acquisitions, and, 18 (Jul)

Q

Quality Assurance
documentation of, 64 (Sep)
Quality Initiatives
in nursing homes, update, 24 (Nov)
Quality Management
basic ingredients, 13 (Dec)

R

Referrals
computerized approach to, 64 (Nov)
Relaxation
de-stressing techniques, 74 (Feb)
Resident Satisfaction
provider as resident, 69 (Jun)
Resident Transfers
staff training in, 44 (Aug)

S

Safety
facility-wide program, 22 (Feb)
Senior Crimestoppers program, 32 (Oct)
Sexuality
in nursing home, legal concerns, 62 (Feb)
resident intimacy policy, 18 (Feb)
Skin Care
update on prevention, 22 (Apr)
Special Programs
active-oriented and ventilator-dependent, for, 46 (Mar)
AIDS patients, for, 22 (May)
younger residents, for, 16 (May)
Staffing
administrator/DON supply, 42 (Jan)
employee privacy vs. employer rights, 60 (Nov)
employee screening, outsourcing, 48 (May)
encouraging "change agents," 33 (Aug)
immigration strategies, 42 (May)
legal nurse consultant, usefulness, 48 (Feb)
managing administrative pitfalls, 68 (Oct)
Mather LifeWays LEAP program, 52 (May)
medical director selection, 15 (Apr)
Paraprofessional Healthcare Institute (PHI) programs, 48 (Jan)
Practice Profile Database (PHI), 46 (May)
retaining employee loyalty, 100 (Oct)
workplace harassment, confronting, 56 (May)
Staff Training
resident transfers, in, 44 (Aug)
via "job swapping," 62 (Oct)
Survey
documenting resident abuse policy, 40 (Feb)
surviving an inspection, 66 (Sep)

T

Technology
Center for Aging Services Technology (AAHSA), 6 (Jan)
Intel "smart technology," 84 (Oct)
telemedicine, 46 (Dec)
wall systems selection, 34 (Jun)
wireless communications, 28 (Sep)
Transportation
bus maintenance, 55 (Aug)

V

Volunteering
rewards of, 44 (Apr)

W

Wandering
prevention of, 50 (Apr)
Weight Loss
prevention of, 62 (Jun)
Wireless Communications
update on, 28 (Sep)
Wound Care
pressure ulcer avoidance, pain management, 74 (Mar)
wound-based litigation, 64 (Jan)